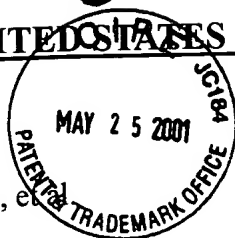


**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Mark E. Pennell, et al.



Examiner: Unknown

Serial No.: 09/437,812

Art Unit: Unknown

Filed: November 10, 1999

Title: A Web Based Email Control Center

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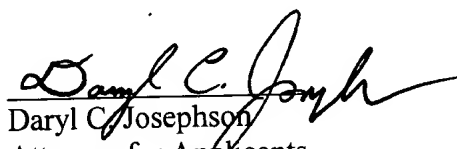
Commissioner for Patents  
Washington, DC 20231**GENERAL AUTHORIZATION/REQUEST TO PETITION FOR EXTENSIONS OF TIME**

Dear Sir:

With reference to the subject application, and pursuant to 37 C.F.R. § 1.136, Applicants hereby authorize and request the Commissioner to treat any correspondence requiring a petition for extension of time as containing such a request therefor for the appropriate length of time. This general authorization is effective during the pendency of this application, including any division or continuing application therefrom.

Where no check is received by the Commissioner, you are hereby authorized to charge payment of the requisite petition fees, or charge any additional fee required under 37 C.F.R. § 1.17, or credit any overpayment of same, to Deposit Account No. 05-0150.

Date: May 21, 2001

Respectfully submitted,  
Mark E. PennellSquire, Sanders & Dempsey L.L.P.  
600 Hansen Way  
Palo Alto, CA 94304-1043  
Telephone: 650 856.6500  
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Daryl C. Josephson  
Attorney for Applicants  
Registration No: 37,365**CERTIFICATE OF MAILING**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231, on

Date: 5-21-01By: 

Daryl C. Josephson